



# NETWORK SYSTEMS ENGINEER

## Job Description

2385 Troop Drive, Suite 204 | Sartell, MN 56377 | 320-230-2020 | [techcheckusa.com](http://techcheckusa.com)

TRUSTED IT SOLUTIONS AND SUPPORT



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*Tech Check is seeking a talented and experienced **Network Systems Engineer** to join our team. As a member of our team, you will be responsible for implementing and maintaining our client's complex systems infrastructure. Your expertise will be crucial in ensuring the reliability, scalability, and security of their systems, while also optimizing performance and efficiency.*

## RESPONSIBILITIES

- Deploy and maintain customer system infrastructure, including firewalls, switches, wireless, servers, storage, virtualization, backups, VoIP phone systems and cloud-based solutions.
- Monitor system performance, troubleshoot issues, and implement necessary adjustments to ensure optimal performance and availability.
- Implement and maintain backup and disaster recovery solutions to ensure business continuity.
- Stay up to date with emerging technologies and industry trends, recommending system upgrades or enhancements as needed.
- Provide technical support and guidance to end-users, assisting with system-related issues and inquiries.
- Document system configurations, procedures, troubleshooting steps and client interactions in the ticketing system.

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## QUALIFICATIONS

- Proven experience as a Network Systems Engineer or similar role.
- Strong knowledge of systems infrastructure, including firewalls, servers, storage, virtualization, VoIP phone systems and cloud technologies. Preferred experience in the following:
  - Fortigate Firewalls
  - Cisco, Extreme, Aruba & Ruckus switches
  - Cisco, Extreme, Aruba & Ruckus wireless
  - HP & Dell servers
  - Microsoft Windows Server OS
  - VMware & HyperV virtualization
  - 3CX VoIP phone system
  - Google Workspace & Microsoft M365
- Strong understanding of TCP/IP, VLANs, VPNs, and other network technologies.
- Experience with system monitoring and diagnostic tools.
- Familiarity with operating systems such as Windows, macOS & ChromeOS.
- Understanding of networking principles and protocols.
- Excellent problem-solving and analytical skills.
- Strong communication and interpersonal abilities.
- Associate or bachelor's degree in Information Technology, Computer Science, or a related field, or equivalent work experience.
- Relevant certifications such as CCNA, CCNP, or JNCIA are a plus.
- Relevant certifications such as MCSE or RHCE are a plus.

## PHYSICAL AND MENTAL REQUIREMENTS

This job typically requires sitting, standing, walking, feeling, manual dexterity, grasping, talking, hearing, typing, and seeing. There is prolonged exposure to computer keyboards and video screens. This position is generally light-duty and may require the exertion up to 50 pounds of force. The physical demands described here are representative to those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations can be made to enable individuals with disabilities to perform the essential functions.

## WORKING CONDITIONS

Work is performed in an office or other in-door environment. The work environment characteristics described here are representative to those an employee encounters while performing essential functions of this job. Reasonable accommodations can be made to enable individuals with disabilities to perform the essential functions.

## COMPETENCIES

- Develop, maintain a thorough working knowledge of, and compliance with all Tech Check policies and procedures.
- Demonstration by personal example of the spirit of service, excellence, and integrity expected.
- Develop respectful and cooperative working relationships with co-workers, including willing assistance to newer staff so job responsibilities can be performed with confidence as quickly as possible.
- Confer regularly with and keep immediate supervisor informed of all important matters which pertain to the applicable job functions and responsibilities.
- Represent Tech Check in a professional manner to the public, and customers.



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## SALARY

Join our team and contribute to the success of our organization by leveraging your expertise in network and systems engineering. We offer a competitive salary, comprehensive benefits package, and opportunities for professional growth. If you are passionate about building and maintaining robust systems infrastructure and enjoy working in a collaborative environment, we would love to hear from you.

## HOW TO APPLY

Submit your resume and cover letter detailing your relevant experience and qualifications to Brian Norman at [briann@techcheckusa.com](mailto:briann@techcheckusa.com). **Please include "Network Systems Engineer" in the subject line.**

Tech Check, LLC is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

## OTHER

**Job Type:** Full-time

**Benefits:** Dental insurance  
Health insurance  
Paid time off  
401k with company match

**Schedule:** 8-hour shift. General hours are Monday through Friday 8:00 am to 4:30 pm. Although rare, some night and weekend work may be required.

**Ability to Relocate:** Sartell, MN 56377 – Relocate before starting work (Preferred)

**Work Location:** Hybrid remote in Sartell, MN 56377

This position requires a hybrid of in office, remote, and travel around the state of Minnesota